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**CERTIFICATE OF MAILING PURSUANT TO 37 C.F.R. §1.8**

I hereby certify that this correspondence, pursuant to 37 C.F.R. §1.8, is being sent via first class mail to:  
Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450, on:

Date: February 17, 2004

By: Luigi J. Mascari

**IN THE UNITED STATES PATENT AND  
TRADEMARK OFFICE**

PATENT

Applicant(s): Petruccelli et al.

Docket No.: 60655.7600

Serial No.: 09/662,463

Group Art Unit: 3629

Filed: September 15, 2000

Examiner: Jonathan P.  
Ouellette

Title: **SYSTEMS, METHODS AND  
COMPUTER PROGRAM PRODUCTS  
FOR RECEIVING AND RESPONDING  
TO CUSTOMER REQUESTS FOR  
TRAVEL RELATED INFORMATION**

Confirmation No.: 3649

**REQUEST FOR  
CHANGE OF CORRESPONDENCE ADDRESS**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**RECEIVED**

FEB 26 2004

**GROUP 3600**

Dear Sir/Madam:

With reference to the above-identified patent application, Applicants wish to change the correspondence address of record to the address associated with Customer Number 20322, with full right of substitution. The undersigned is an attorney with the authority to act on the behalf of the current assignee, American Express Travel Related Services Company, of the above-identified patent application.

Date: 17-FEB-2004

By: David O. Caplan

David O. Caplan  
Reg. No. 41,655

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